Onboarding – the global problem

Across the world, companies are neglecting the process of onboarding. The latest research from webonboarding shows that this is a huge global issue.

In a global survey of 4,000 office workers from the UK, USA, Australia and New Zealand:

- 39% of employees encounter problems during the onboarding process when starting a new job.
- 15% said they had turned down a job offer after a poor onboarding experience.
- 10% left the job after only a few days.
- 9% left the job within months of starting.

That leads to employee ‘drop out’

- 39% didn’t have a computer or laptop when they started.
- 42% that leads to employee ‘drop out’
- 37% of employees were not given information about their work colleagues.
- 28% of employees were not given a suitable induction.
- 26% of employees didn’t have a desk ready when they started.

What happens when employees around the world start in a new company?

- 15% said they had encountered problems during the onboarding process.
- 37% of employees were not given full training, just little bits here and there.
- 28% of employees didn’t have a desk ready for when they started.
- 26% of employees were not given a suitable induction.

What impression does poor onboarding create?

- 62% of those surveyed say they would not recommend their company.
- 65% think the onboarding process of new employees could be improved.
- 65% think that the onboarding process does not create a positive impression.

Why is this happening?

- 38% said they had encountered problems during the onboarding process.
- 61% said they had encountered problems during the onboarding process.
- 37% of employees were not given full training, just little bits here and there.
- 28% of employees didn’t have a desk ready when they started.

About webonboarding

Webonboarding is a global cloud solution designed to help businesses manage the process of employee onboarding, taking the best candidates from job offer to effective employees.

Find out more about webonboarding at www.webonboarding.com

Survey conducted on www.onepoll.com in July 2017 for webonboarding
Total number of respondents – 4,000 Office workers with at least 2 employees (UK, USA, Australia and New Zealand)